

AGENDA SUPPLEMENT (2)

Meeting: Devizes Area Board

Place: Needham House, Victoria Rd, Devizes, SN10 1FA

Date: Monday 18 November 2024

Time: 6.30 pm

The Agenda for the above meeting was published on 8 November 2024. Additional documents are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Tara Hunt of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 718352 or email tara.hunt@wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

5 **Information Items** *(Pages 1 - 12)*

- Vaccine confidence training sessions
- Community First update – November 2024
- BSW Together update – November 2024
- Cost of Living update – November 2024

6 **Police update** *(Pages 13 - 14)*

- Police – Violence Against Women and Girls (VAWG) update

DATE OF PUBLICATION: 14 November 2024

Vaccine Confidence Training Sessions



Bath and North East Somerset,
Swindon and Wiltshire
Integrated Care Board

The Vaccination Clinical Hub Team welcome you to join us for Vaccine Confidence training.

Unsure how to talk to people about vaccinations?

Are you interested in learning more about them and how they work?

Could you be a Vaccine Champion?

Join us at one of the below online sessions:

- Wednesday 20th November 11am – 12.30pm
- Thursday 12th December 12- 1.30pm

All community groups, third sector organisations, community leaders, those working in health and social care services (e.g. care homes) and others who engage with the public, or just want to learn more, are welcome.

If you would like to join, please email bswicb.ivg@nhs.net



Christmas Opening Hours



The Community First office will close for the festive period at 4pm on Tuesday 24th December 2024 and will reopen at 9am on Thursday 2nd January 2025.

On behalf of our team, wishing you a very Merry Christmas and a Happy New Year.

Have your say on homecare services in Wiltshire

Wiltshire Council is conducting a comprehensive review of its care at home/domiciliary care frameworks, with the aim of shaping the future of homecare services across the county. This review will contribute to the development of an options proposal for future commissioning in 2026.

The council is eager to hear from those who receive care at home, whether their care is council-funded or self-funded, as well as from carers, families, and care providers.

The feedback collected will help inform how care services can best support people in their homes, how to improve the experience of finding care, and how to assist people in staying at home longer. The consultation is for adults (18+), children and young people, and adults with mental health needs, learning disabilities, or autism.

Key areas of feedback:

- What do people need and want from care at home?
- How does care work best for individuals?
- How can the council assist people to remain at home for longer?
- What are people's experiences of finding care and working with the council when care is funded?
- How does community support help people stay at home?
- What is the experience of unpaid carers in working with care providers?
- Looking ahead, how do people see the future needs of homecare changing?

How to get involved:

Voice It, Hear It is leading the consultation and engagement on behalf of Wiltshire Council. To ensure your voice is heard, we would like to invite homecare users, carers, and care providers to participate in this important consultation. Your voice matters!

Take our online survey: <https://survey.zohopublic.eu/zs/YgBPRq>

Book a 1-to-1 telephone consultation: (voice@communityfirst.org.uk)

For more information or to get involved, please contact:

voice@communityfirst.org.uk

Reminder - Community Transport Directory

If you work with individuals who need help with transport, please let them know about the Community Transport Directory. People who need help from their local Link Scheme or Community Minibus Group should contact the organisation directly.

Our directory has a list of contact details and can be found here:

<https://www.communityfirst.org.uk/transport/directory/>

Carers Together Wiltshire

Carers Together Parent Carer Lead Jo is hosting two sessions for parent carers in December. Please see below for the details and share with parent carers so they are aware of the support on offer as well as our monthly parent carer newsletter.

- **Wednesday 4th December 2024** - Face to face support group (10.30am-12pm) at the Cosy Club in Salisbury. No need to book, just drop in.
- **Thursday 19th December 2024** - Virtual evening group (7-8pm) Christmas quiz. Please email Jo for the link (jhculley@communityfirst.org.uk)

All parent carers are welcome to attend.

Our parent carer newsletter contains information, events and resources for parent carers in Wiltshire. If you know another parent carer who could benefit from the newsletter, please send them the link so they can subscribe: <https://mailchi.mp/93192f1024d4/parent-carers-newsletter>

Oxenwood 2025 School Holiday Clubs

Join us at Oxenwood Outdoor Education Centre for an action-packed, school holiday adventure with our new holiday clubs launching in February 2025.

Activities include:

Paddle sports - From April onwards and will include an introduction to Stand up Paddleboard and canoeing. The equipment to be used, the dangers that could be encountered (and how to not get in that situation in the first place!) paddle strokes and self-rescue. Ensuring you get the skills necessary to enjoy and safe and fun day on the water

Mountain biking - Learn the skills necessary to conduct repairs and identify faults with your bike, skill-based sessions designed to make better riders of all abilities, journeys out from the centre teaching the skills for moving across country safely and added basic navigation.

Bushcraft - Could you fend for yourself without any home comforts? How would you get on if you were lost or stranded in unknown territory? This day will teach you to get to grips with a few vital survival skills that could keep you alive and get you home in one piece. Learn how to prepare yourself for the unexpected, find water and make it safe, prepare and cook game, build a shelter, make fires for warmth and cooking and live in harmony with nature. You will also learn how to make distress signals for rescue or to navigate your way home.

Targets and trajectories - This day will involve various shooting techniques, utilising archery, olympic style air rifle, snap barrel air rifle and BB guns. The day will cover how to safely use all systems, how to zero your rifles, utilise alternate point of aim, how to fire from different positions and learn how to achieve the maximum points on offer every time!

History / theme days - The British Isles boasts a long and proud history and what better way to explore this history as becoming part of it! During our history day you will find out what its like to be drilled into shape as a Roman Legionnaire or discover how the Vikings became a feared invader of our islands, this immersive experience will ensure you leave here ready to invade and pillage!

Multiple activity day - This will incorporate all activities available during the week, condensed to give the attendees a taste of each. This will incorporate, bushcraft, mountain biking, riles shooting, Archery and climbing. A fun multi activity day for a range of ages.

	Monday	Tuesday	Wednesday	Thursday	Friday
	09:00 - 16:15	09:00 - 16:15	09:00 - 16:15	09:00 - 16:15	09:00 - 16:15
8 - 11 years	Mountain Bike	Bushcraft	Targets and trajectories	History / Theme Day	Multi activity day
12 - 16 years	Bushcraft	Mountain bike	History / Theme Day	Multi activity day	Targets and trajectories

Price: £30 per person, per day

Ages: 8 - 11 years old

12 -16 years old

Lunch: Attendees should bring a packed lunch.

For more information or to reserve your place email: info@oxenwood.org.uk

Briefing prepared by:

Ellie Ewing

Marketing and Communications Manager (Community First)

eeving@communityfirst.org.uk

ICB updates for Wiltshire Area Board

Joint Chief Executive appointed to lead region's three acute trusts

A new Joint Chief Executive Officer has been appointed to lead the Royal United Hospitals Bath NHS Foundation Trust, Great Western Hospitals NHS Foundation Trust and Salisbury NHS Foundation Trust.

Cara Charles-Barks, who is the current Chief Executive Officer at the Royal United Hospital in Bath, will take up the new position from Friday 1 November.

This appointment follows a decision by the boards of each of the three trusts earlier in the year to establish a group model to deliver better outcomes for local people.

Before joining the team at the RUH, Cara had previously been Chief Executive Officer at Salisbury NHS Foundation Trust.

She has also been listed as one of the top 50 Chief Executives working in the NHS on five separate occasions.

The new group model is a collaboration between the three existing trusts, and not a formal merger.

Each trust will remain a separate organisation, and continue reporting to its own dedicated executive team and board.

Sue Harriman, Chief Executive Officer, Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board, said: "Cara's appointment is excellent news for our three hardworking acute hospitals and our wider health and care system.

"True collaboration adds real value to patient care and all three hospital trusts have a unique role to play in strengthening the support that local people and communities count on at every stage of their lives.

"Under Cara's expert leadership, our hospitals will be stronger together and I look forward to seeing the benefits of these new arrangements over the coming years."

Public asked to help shape new ten-year plan

Patients, families and staff working across the NHS have been invited to have their say on a new ten-year plan that will aim to revolutionise the entire health and care service.

Wes Streeting MP, Secretary of State for Health and Social Care, announced details of the new plan on Monday 21 October.

He said: "When I was diagnosed with kidney cancer, the NHS saved my life, as it has for so many people across our country.

"Today the NHS is going through the worst crisis in its history. But while the NHS is broken, it's not beaten. Together, we can fix it.

"We need your ideas to help turn the NHS around. Our 10 Year Health Plan will transform the NHS to make it fit for the future, and it will have patients' and staff's fingerprints all over it.

"I urge everyone to go to www.change.nhs.uk today and help us build a health service fit for the future."

The new Change NHS website allows people to submit their ideas and feedback, and also provides details of upcoming in-person engagement events.

Wes Streeting is expected to publish the new ten-year plan in full in the spring of next year. Find out more at www.change.nhs.uk.

ICB awarded Armed Forces Covenant Silver Award

The ICB has been recognised with the Silver Award by the Ministry of Defence for its exceptional support of the Armed Forces.

Recognising organisations that go above and beyond in their support for serving personnel, veterans, and their families, the Silver Award is presented to those who demonstrate their commitment by signing the Armed Forces Covenant and implementing policy changes and workplace adjustments.

The Armed Forces Covenant is a promise that acknowledges and understands that those who serve or have served in the Armed Forces, and their families, should be treated with fairness and respect in the communities, economy, and society they serve, ensuring that their contributions and sacrifices are respected and valued in the workplace.

There is a three-tier approach of bronze, silver, and gold, and the ICB is one of only four others that have recently received the Silver Award.

Sue Harriman, Chief Executive Officer, BSW ICB, said: "As a Royal Navy veteran, I know that those who have served in the Armed Forces are reliable, resilient, resourceful and committed members of our team.

"The Armed Forces community brings a unique and highly valuable set of transferable skills to the NHS.

"They demonstrate key values including compassion and willingness to serve others, which makes them a huge asset to us as we commission services in the area to improve health and enrich lives of the public."

ICB pledges support to council's new SEND strategy

The ICB has pledged its support to a new plan from Wiltshire Council, which sets out how local partners will work with families, children and young people with Special Educational Needs and Disabilities (SEND).

Known as Meeting Needs Together, the ambitious plan was agreed by the Wiltshire Council cabinet at its meeting at the end of September.

The plan contains the following six priorities:

- Children and young people and their families will be at the centre of planning, their views and aspirations heard and acted upon, as true partners
- Getting the right support at the right time, identifying and acting on our children's needs at the earliest opportunity and through promotion of inclusive approaches and practice across the local area
- Provide opportunities for timely planning, reflective of the views of the child or young people and parent carers' current needs, that have clear outcomes
- Ensure good quality communication and information, for families to have a positive experience when navigating services, with information that is easy to access and use
- Professionals and officers across the SEND system will have the skills, knowledge and training to enable effective collaboration across services, joint assessments and sharing of good practice
- Children and young people will be prepared for adulthood and experience timely transitions, leading to increased skills, greater independence and a greater range of opportunities in life

Gill May, Chief Nurse, Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board, said: "One of the priorities of our ICB is to ensure all children have a great start in life, and this new plan sets out in black and white how that promise extends to our young people who live with additional needs and extra care requirements.

"The plan itself is a testament to that commitment, as we've made sure that young voices, as well as those of their parents and carers, are included throughout."

View the strategy in full via the Wiltshire Council website at www.wiltshire.gov.uk.

Wiltshire hospital among best for patient experience

Salisbury District Hospital has been ranked in the top 10 for most improved adult inpatient experience.

Healthcare regulator the Care Quality Commission published the list in its annual NHS Adult Inpatient Survey 2023 Benchmark Report.

The survey covered topics such as experiences of admission to hospital, care in hospital and communication with doctors and nurses.

Other survey questions covered topics including virtual wards, kindness and compassion and support when leaving hospital.

The report noted significant improvements for Salisbury NHS Foundation Trust in the seven areas patients were asked about.

Five of the results were above the national average, with the hospital scoring highly in the following areas:

- Patients getting hospital food outside set meal times
- Quality of the information patients receive while on waiting lists
- Length of time waiting for a bed
- Patients receiving help to eat meals
- Staff explaining the reasons for changing wards during the night

Judy Dyos, Chief Nursing Officer, Salisbury NHS Foundation Trust, said: "We continually strive to improve patients' experiences at our hospital.

"Our staff work tirelessly to provide high quality care to our local population and beyond.

"This CQC benchmark report result is a huge achievement and one for which all of our staff should be proud."

International healthcare leaders hold summit in Salisbury

Healthcare leaders from the NHS, along with many of their European counterparts, have met in Salisbury as part of an annual event that focuses on how to deliver continuous service improvement.

The Catalysis CEO Summit took place at Salisbury District Hospital and provided leading figures from the world of healthcare with an opportunity to learn more about the trust's unique Improving Together programme.

Delegates saw first-hand some of the changes that have been put in place at Salisbury, including what staff have done to dramatically reduce the number of falls that occur while patients are in hospital.

The leaders also visited the new, state-of-the-art Imber Ward, which provides the hospital with 24 additional beds in an environmentally sustainable building.

Lisa Thomas, Interim Chief Executive, Salisbury NHS Foundation Trust, said: "Our aim is always to deliver the highest level of care for our patients, invest in our staff so they have the resources they need and have great working relationships with our business partners.

"I am delighted that we have been able to share just a little of the great work that is going on at our hospital to improve the care we give.

"I could not be prouder of the people who work here and the commitment they make, day in day out, caring for our local communities and each other."

Area Board Briefing Note – Cost of Living

Service:	Cost of Living
Date prepared:	13 November 2024
Further enquiries to:	Will Oulton
Direct contact:	William.oulton@wiltshire.gov.uk

Cost of Living

The Council is continuing to work with partners to deliver interventions that provide advice and support to our communities, including:

- Wiltshire libraries are continuing as warm spaces and as source of advice.
- We have contacted community providers and updated our [interactive guide](#) to help people find key support to combat fuel and food poverty. In addition, we are creating a page on the directory that gives an interactive advent calendar view of provision/opportunities over the Christmas period.
- Wiltshire bus users can continue to travel on most routes in the county for just £2 or less for a single fare until the end of December 2024. The cap will increase in 2025 and single bus fares will then be capped at £3 until at least 31st December 2025¹.
- In September the Government announcement to extend the Household Support Fund by 6 months till the end of April 2025². Officers analysed the impact of schemes delivered under the programme to further develop our approach to ensure that those households most in need are targeted for support. This includes working with Foodbanks and Community Food Providers to apply for funding to support their work.
- Additionally, it was announced in the Budget Statement, that an additional £1bn of funding had been allocated to extend the household support fund and discretionary housing payment to 2025/2026³.

¹ [National bus fare cap - GOV.UK](#)

² [Government support extended to help struggling households with bills and essential costs over winter - GOV.UK](#)

³ [Household support fund extended | Local Government Chronicle \(LGC\)](#)

- [Our website](#) and media channels offer a range of online support and sign-posting information on topics including council tax/benefits, energy advice and mental health support.
- A dedicated Wiltshire Wellbeing support line to provide advice and guidance, and officers are working with to improve processes to ensure people are directed to right support. Contact details on the phone are: 0300 003 4576, and email is: wellbeinghub@wiltshire.gov.uk

Winter Fuel Payments and Pensions Credit

The Council has been actively supporting the campaign to raise awareness of the link between the winter fuel payment and pension credit. We are encouraging people to check if they're eligible for pension credit as that could help unlock getting the winter fuel payment (the deadline for that being 21 December).

Our activity includes:

- Promoting the messages on social media
- Sharing on residents' newsletter and business newsletter
- Sharing resources with Adult care team and community engagement team to share in their local networks
- Information to all members and town and parishes – including digital resources and example content for them to use on their own platforms.

The Government has written to all pensioners who are in receipt of Housing Benefit but are not claiming Pension Credit which include 707 in Wiltshire. In addition, our Revenue & Benefits team has also issued a letter to all 579 pensioners who are not claiming pension credit and could be eligible.

FUEL

The Council is pleased to say that, following a successful summer programme Wiltshire Council's Holiday Activity and Food programme (FUEL) will be back during the Christmas school holidays. It is funded by the Department for Education and provides children who are eligible for benefits-related free school meals with free access to activity, food and nutritional education during school holidays. Eligible families will be able to sign up later in the year and details will be promoted through all schools in Wiltshire in due course. More information about FUEL can be found at www.wiltshire.gov.uk/fuel-programme.



WILTSHIRE POLICE

Wiltshire Police Violence Against Women and Girls quarterly report – Autumn 2024

This document is to provide progress updates to our communities regarding how the Police are tackling Violence Against Women and Girls (VAWG).

Ending VAWG Coalition Wiltshire (E-VAWG)

The EVAWG formalises the essential independent feedback on Police VAWG activity from a diverse cross-section of communities across Wiltshire. The EVAWG will offer insight from areas such as Health, Education, Women's Support Services and the Judiciary. Based on their knowledge of the issues facing the women and children who are victims of VAWG, delegates provide feedback to shape the service the Police provide and develop initiatives to support its mission to end VAWG.

Police Response to the 2022 Stalking Super Complaint by the Suzy Lamplugh Trust

In the last 18 months we have progressed the recommendations of this report by:

- Upskilling officers and staff through enhanced training focussed on risk management and investigation standards, leading to an increase in stalking complaints.
- Holding a Stalking Intensification week, again leading to an increase in reports.
- Improving safeguarding including increasing the use of Stalking Protection Orders.
- Ensuring a robust policing response to perpetrators by allocating orders to dedicated officers that are experienced in management of high-risk offenders.
- Improving outcomes for stalking victims, for example, by increasing year on year arrest rates.
- Creation of a new role; an independent stalking advocacy caseworker (ISAC) who will support victims of non-domestic (Stranger) stalking in addition to ISAC provision with our commissioned Domestic Abuse (DA) services.

Angiolini Report Recommendations

Wiltshire have delivered the first tranche of recommendations, including:

- Reviewed policy and trigger planning for reports of non-contact Sexual Assault
- Supporting victims of Police Perpetrated abuse or Sexual Misconduct. With Dorset Police we have launched a new protocol for the handling of reports of Police Perpetrated Domestic Abuse ensuring a sterile approach for safeguarding and investigation.
- Creating a network of dedicated trauma informed advocates to support anybody coming forward to report these matters.

Operation Soteria

This is part of the government's review regarding Rape investigations and provides a framework and tool kit for the Police to conduct suspect focused investigations and better support victims. Wiltshire Police have been recognised for making good progress with implementation and have been recognised nationally for some of the innovative practice embedded, specifically regarding our work on non-contact Sexual Assault.

Project Vigilant

This is a proactive police operation which deploys plain clothes and uniformed police officers into public spaces, such as the night-time economy (NTE), to tackle sexual offending. It is perpetrator focused to prevent offences taking place. The intention of the tactic is as follows:

- Conduct proactive patrols providing an enhanced response to sexual offending.
- Identify predatory behaviour by potential perpetrators and prevent offences through overt intervention.
- Gather intelligence for future disruption and to assist future investigations.
- Deter sexual violence, intimidation and street harassment against women and girls and offer reassurance.
- Engage with support agencies to provide enhanced support.

We are engaging with other schemes, such as the Safe Space Scheme (Night Angels), who work in communities, providing advice and support.

Domestic Abuse Scrutiny Panels

Delegates from the VAWG team, CPS, the training team, and Independent Domestic Violence Advocates (IDVAs) come together to identify good practice and areas for development in respect of Domestic Abuse reports. Feedback from these panels is then provided directly to individual officers, supervisors and teams, ensuring accountability and addressing areas for development. It also informs training materials which dovetail into the large scale and ongoing commitment we made to the DA Matters programme which is now embedded in Wiltshire.